

NGK Spark Plug Europe GmbH - QUALITY POLICY

We consider the wants and needs of our customers.

We supply defect-free products at the right time and place.

We assist and advice our customers in all technical matters.

We achieve customer satisfaction by motivated employees.

Teamwork is promoted at all levels of organisation.

Our self-improvement and satisfaction is essential for prosperity of the company.

Our quality system meets all requirements of ISO 9001:2015 Standard.

All employees will fulfil their defined responsibilities in this system.

NGK Spark Plug Europe GmbH - Environmental Policy

We commit ourselves to environment protection based on our own initiative and responsibility.

We comply with all relevant environment standards and government regulations.

Wherever feasible and economically viable, we align environment protection with the goals of sustainable business practices.

We continuously improve our performance in order to reduce and avoid adverse impact on the environment.

We assess in advance ever new activity and every new procedure with regard to their environmental effects.

We promote environmental awareness at all levels of the organization.

Our environmental system meets all requirements of ISO 14001:2015 Standard.

We inform the public and our business partners in case of any impairment to the environment resulting from our company site.